
PRIVACY STATEMENT

DISC B.V. respects your privacy. You can visit our websites without giving us any information about yourself, but sometimes we do need information to provide the products and services that you request. Therefore we have created this privacy statement in order to demonstrate our firm commitment to privacy. This privacy statement explains how we collect and handle data and personal information, please read it carefully.

Browser information

We analyze browser information collected on our websites. We use these website logs to constantly improve our websites and the services we provide on our websites. Our website logs are not personally identifiable, and we make no attempt to link them with the individuals that browse our websites.

Cookies

A cookie is a small file that a website stores on your computer. There are two types of cookies: session cookies and persistent cookies.

A session cookie is deleted from your computer as soon as you close your internet browser. A permanent cookie remains on your computer, even after closing your internet browser.

Our websites use cookies to save your personal shopping cart content during a browsing session. The permanent cookies also remember the language and currency you've chosen in a previous session. When you've disabled cookies you can still browse our websites. However, you will not be able to login, and order our products.

Registration Forms

Before you can order something from our websites you'll need to register (of course you can also register without ordering any of our products). Our websites' registration forms require users to give us contact information like name, email and postal address, and sometimes unique identifiers (like VAT numbers). Contact information from your registration form is used to deliver the products and/or services that you order. Unique identifiers (like VAT numbers) are collected to verify the user's identity.

When you register you can subscribe to our newsletter. When you've subscribed we'll use your contact information to alert you to product upgrades, special offers, updated information and new services.

Your personal information will be kept strictly confidential and will not be sold, reused, rented, loaned or otherwise disclosed. Any information you give us will be treated with the utmost care and will not be used in ways that you have not consented to, unless you have used our websites in an unlawful manner.

Order Forms

When you want to order something from our websites, and you've already registered, you'll need to fill out an order form. Our websites' order forms require users to give us contact information, a billing- and shipping address and (depending on your preferred payment) credit card or bank information.

The contact information and the shipping address from your order form are used to deliver the products and/or services that you have ordered. The billing address and the credit card or bank information are used to bill you for the products and services that you've ordered. We do NOT store submitted credit card information on our servers.

Your personal information will be kept strictly confidential and will not be sold, reused, rented, loaned or otherwise disclosed. Any information you give us will be treated with the utmost care and will not be used in ways that you have not consented to, unless you have used our websites in an unlawful manner.

The contact information will however be reported to the original manufacturer/publisher of the products and/or services you have purchased. The contact information from the order form will be kept strictly confidential by the manufacturer/publisher and will not be sold, reused, rented, loaned or otherwise disclosed. The manufacturer/publisher will use the information provided to deliver the products and/or services that you have ordered and/or to keep you updated about special offers and/or for product update announcements.

Contact Request Form

If you require information you can use our contact request form. We'll use the information that you submit to contact you and give you the information you need.

Your personal information will be kept strictly confidential and will not be sold, reused, rented, loaned or otherwise disclosed. Any information you give us will be treated with the utmost care and will not be used in ways that you have not consented to, unless you have used our websites in an unlawful manner.

Newsletter

On our websites you can subscribe to our newsletter. You can do this when you register, or later by changing your newsletter preferences in your profile. You can also subscribe to our newsletter without being registered. When you've subscribed we'll use your contact information to alert you to product upgrades, special offers, updated information and other new services.

Your personal information will be kept strictly confidential and will not be sold, reused, rented, loaned or otherwise disclosed. Any information you give us will be treated with the utmost care and will not be used in ways that you have not consented to, unless you have used our websites in an unlawful manner.

Opt-In

The subscription to our newsletters is Opt-In. You have to check a box, to indicate you want to receive our newsletters. You can always cancel your subscription. When you're registered you can unsubscribe by changing your newsletter preferences in your profile. When you are not registered you can unsubscribe on our websites or by sending an e-mail to: mailoff@esdnow.com.

No Spam Policy

DISC B.V. has a strict no spam policy.

We do NOT sell information about our customers to mailing lists or third parties.

All the information collected on our websites will be kept strictly confidential and will not be sold, reused, rented, loaned or otherwise disclosed.

Unless you have used our websites in an unlawful manner, any information you give us will be treated with the utmost care and will not be used in ways that you have not consented to.

We will however, respond to subpoenas, court orders, or legal process, to establish or exercise our legal rights or defend against legal claims. We may disclose any and all account holder information including assigned IP numbers, account history, account use, etcetera to any law enforcement agent who makes a written request without further consent or notification to the account holder.

External Links

Our websites may contain links to websites which are owned and operated by third parties. DISC B.V. is not responsible for the content of any such third-party websites. Additionally this privacy statement is not applicable to any such third-party websites.

Public Forums

Our websites make forums, message boards, and/or news groups available to its users. Please remember that any information that is disclosed in these areas becomes public information and you should exercise caution when deciding to disclose your personal information.

Contacting Us

If you have any questions about this privacy statement, the practices of our websites, or your dealings with our websites, feel free to contact us on: privacy@esdnow.com, or +31 (0)23 547 1855.